

How to Respond

- Provide Privacy
- Explain Options
- Support Choices
- Ensure Safety



DO

- Believe
- Support
- Respect
- Assist

DON'T

- Patronize
- Assume
- Talk to the Support Staff, not the survivor
- Think you have to be an expert about the survivor's disability

SAY: I'm sorry this happened to you. Thank you for trusting me and telling me.

ASK: Is there anyone you would like us to help you call, such as a friend, family member or legal guardian?

ASK: Do you need any kind of accommodations?

TELL: We will help you decide what to do next. You have many choices.

SUPPORT: You can count on us to be with you and support you in your recovery.